

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

| Application Serial No. | 10/613,857 |
|--|-------------------|
| Filing Date | 7/02/2003 |
| Inventor | Leo Chiu |
| Group Art Unit Examiner | 2614 |
| Examiner | Gauthier, Gerald |
| Attorney's Docket No | P8108/APPT-017.US |
| Confirmation No. | 4334 |
| Title: Behavioral Adaptation Engine for Discerning Behavioral Characteristics of | |
| Callers Interacting with An VXML-Compliant Voice Application | |

RESPONSE TO OFFICE ACTION DATED JANUARY 11, 2007

To:

Commissioner for Patents

P.O. Box 1450

Alexandria, VA 22313-1450

From:

Steven R. Sponseller (Tel. 509-389-0584) Innovation Strategies, Inc.

P.O. Box 48577 Spokane, WA 99228

Customer Number: 65,898

509-389-0584